



Maurice Hood Dental Laboratory Ltd

ISO9001 & DAMAS - Peace Of Mind For You...

Reassurance For Your Patients

We have just had our latest, annual, external quality audit, and passed with flying colours. I am sure you have all seen the ISO9001 and DAMAS logos on the bottom of our documentation but do you know what they stand for?

ISO9001 is an international quality system for manufacturing companies. It takes a lot of effort to obtain and maintain such a system and we are almost unique as a Dental Laboratory in having such a system.

DAMAS is the Dental Appliance Manufacturer's Audit Scheme. It is also a quality management system designed specifically for the manufacturers of custom made medical devices and is the Dental Laboratories Association's own quality system. Having any quality system shows a commitment to quality, having two, and especially one as prestigious as ISO9001, shows just how committed we are to providing quality work and customer satisfaction.

To ensure compliance and retain our accreditation status we are audited once a year by a third party assessor to make sure that we conform to the specification. This is a set of criteria that will guarantee consistency and prove without doubt that we comply with the Medical Devices Directive (MDD) and the Medical Devices Regulations (MDR).

In this day and age one of the biggest benefits for a dentist to use a laboratory who has a documented quality system is peace of mind and the reassurance that you are complying with the law. This is because part of the annual audit checks that we are complying with and meeting the requirements of the MDD and the MDR. Other benefits to you include:

Changes to MDD

From 21 March 2010, changes to the Medical Devices Directive (MDD) will come into force. In addition to current obligations, it will be necessary for dentists and dental laboratories to comply with further requirements. Rest assured we already have in place procedures to cover the changes and will be providing further information nearer the time. If you would like further information before then please let us know.

- A guarantee that all legal requirements are being met
- Guaranteed use of tried and tested materials which help protect the health of your patients
- ISO 9001 brings full traceability of work
- A commitment that we are dedicated to providing high quality products and service

If you would like further information please let us know.

LABORATORY NEWS

HOLIDAY DATES

For your reference we have set out below our provisional holiday dates for 2010. We shall still send out reminders nearer the time.

EASTER - Good Friday 2 April & Easter Monday 5 April.

MAY DAY - Monday 3 May.

SPRING BANK HOLIDAY - Monday 31 May & Tuesday 1 June.

AUGUST BANK HOLIDAY - Monday 30 & Tuesday 31 August.

CHRISTMAS (proposed) - Fri 24 December to Mon 4 January, inclusive.

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